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Authority

This Large Print Emergency Action Guide has been produced by the Mackay Local Disaster Management Group as an annexure to the Mackay Regional Council to compliment the general release Emergency Action Guide.

Each year from November to May, our region is in its cyclone season. It is important to remain vigilant and be prepared for emergency situations such as cyclones, storm surge, floods, major urban and rural fires, industrial accidents, hazardous material accidents and spills, etc.
Introduction

Local Government in the Mackay Region has always and will continue to play a critical role in emergency management. Flooding and tropical cyclones are an inevitable part of living in the tropics and you cannot afford to become complacent about the dangers they present.

To assist you in preparing for such events and to protect yourself and your family, this Action Guide has been produced for the Mackay Regional Council area.

This Large Print Guide contains information sourced from the 2011/12 Mackay Regional Council Emergency Action Guide contains storm surge inundation maps produced in accordance with the current State Government Mapping Guidelines.
Please note that the Mackay Regional Council does not have certified shelters available for use during a cyclone and you should pre-arrange your self-evacuation in preparation, should the authorities order you to do so.

People are required to self-evacuate if ordered, however if you or someone you know, are unable to do so due to a special need (wheelchair reliant, house bound etc.) and have no relatives or friends who can assist.

You should register with council now.
Call the Customer Service Centre on:
1300 622 529
When a cyclone advice is issued, the position of the cyclone is given as a longitude and latitude reading. You can track the cyclone’s route by plotting the longitude (vertical lines) and latitude (horizontal lines) on this map.
Cyclones

Tropical cyclones are the most severe storms with strong winds, heavy rain and ocean storm surge, which have the potential to cause extensive property damage. Cyclones vary greatly in character but the one feature they all have in common is a calm centre. This centre or “eye” is an area made up of light winds and often-clear skies.

However beware, this is not the end of the cyclone as very destructive winds from the other direction can follow. **Remain inside until it has passed.**

The cyclone season extends from around November to May.
Cyclone advices

These can be issued as a “Watch” or “Warning”. These advices provide information on where the cyclone is, its movement, how strong it is and identify the areas that could be affected.

A **Cyclone Watch** is issued every six hours when there are indications that strong winds are expected to affect coastal/or island communities within 48 hours.

A **Cyclone Warning** is issued every three hours as soon as gales or stronger winds are expected to affect coastal or island communities within 24 hours. Forecasts of heavy rainfall, flooding and abnormally high tides are included where necessary.
IMPORTANT!

Listen to your radio; heed all warnings and advice.

- **Cyclone Yasi** Category 5 crossed near Innisfail in February 2011 causing 5m storm surge on a falling tide, and 2.3m inundation above king tide level at Cardwell. Note: Gale force wind speeds of about 70kph were recorded in Mackay.

- **Cyclone Anthony** Category 2 crossed near Bowen in January 2011 causing minor damage to the Mackay region.

- **Cyclone Ului** Category 3 crossed near Proserpine in March 2010, causing major damage to the Mackay region.

- **Cyclone Hamish** Category 5 narrowly missed Mackay in March, 2009.

- **Tropical Cyclone** Larry struck Innisfail in March 2006. The Category 4 storm caused widespread destruction.

- Mackay experienced a devastating **Cyclone in 1918**, which caused widespread destruction and claimed 30 lives.

- **Keep calm, stay inside.**
## Cyclone categories

<table>
<thead>
<tr>
<th>Category</th>
<th>Strongest Wind Gust</th>
<th>Typical Effect—indicative only</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>less than 125 km/hour</td>
<td>Minor house damage. Damage to some crops, trees and caravans. Small craft may drag moorings.</td>
</tr>
<tr>
<td>2</td>
<td>125 -170 km/hour</td>
<td>Minor house damage. Significant damage to signs, trees, caravans. Heavy damage to crops. Risk of power failure. Small craft may break moorings.</td>
</tr>
<tr>
<td>3</td>
<td>170 - 225 km/hour</td>
<td>Some roof and structural damage. Some caravan destruction. Power failure likely.</td>
</tr>
<tr>
<td>4</td>
<td>225 - 280 km/hour</td>
<td>Significant roof loss and structural damage to buildings Caravans destroyed. Dangerous airborne debris. Widespread power failure.</td>
</tr>
<tr>
<td>5</td>
<td>greater than 280 km/hour</td>
<td>Extremely dangerous with widespread destruction.</td>
</tr>
</tbody>
</table>

Only in life threatening emergencies should the 000 number be used.
Important phone numbers

Disaster Co-ordination Centre  Ph: 4951 2466
(when activated)

Emergency - Police Fire Ambulance  Ph: 000

Emergency - Electricity (Ergon Energy)  Ph: 131 670

Ergon Energy (Faults)  Ph: 132 296

State Emergency Service  Ph: 132 500

Mackay Police Station  Ph: 4968 3444

Queensland Ambulance Service  Ph: 131 233

FIRE BRIGADE:

Mackay City  Ph: 4944 8000
North Mackay  Ph: 4965 6671
Sarina  Ph: 4956 1607

Rural Fire Service  Ph: 4965 6641
Surviving cyclones

When you hear a cyclone warning issued please assist other people by passing the information onto neighbours and visitors who may not have heard it or may not have understood the meaning.

STEP 1  (about 24 hours away)

- Listen to your preferred local Radio Station
- Fill as many water containers as possible, including bath and tubs
- Top up your car’s fuel tank
- Check elderly or disabled neighbours
- Make sure you have adequate supplies of prescribed medicine
- Plan your evacuation route to high ground, in case evacuation is ordered
- Gather personal documents, mementos and valuables place in a waterproof bag (such as garbage bag) and secure in a suitcase to avoid damage
- Check house and yard, secure loose objects
- Check emergency first aid kit.
STEP 2 (about 16 hours away)

- Listen to your preferred local radio station for further information and advice
- Ensure children are home and that they stay indoors
- Board or tape windows where practical
- Gather tools which may be needed for emergency repairs, including hammer, nails, rope, saw and tarpaulins
- Place clothing in waterproof bags
- If staying in a caravan, move to a more solid structure, if possible
- Be prepared to evacuate if ordered.

STEP 3 (about 9 hours away)

- Listen for further information and advice
- Prepare safest part of the house (usually the bathroom) using strong tables and mattresses and place emergency supplies there
• If you are unsure of the soundness of your house pre-arrange to go to a friend’s house and let the Disaster Co-ordination Centre know where you are
• Lock your pets at home, do not allow them to roam.

STEP 4 (about 6 hours away)
• Listen to your preferred local radio station for regular updates
• Do not make unnecessary demands on the emergency services
• Turn off gas and electricity at the supply point
• Turn off water mains
• Stay inside in your prepared safe place - remain calm
• Protect yourself with mattresses if necessary
• Beware of the calm “eye” of the storm and do not go outside until you are advised to do so.
Just visiting Mackay?

- Consider leaving town to a location away from the path of the cyclone
- Remain indoors with a supply of non-perishable food and water and follow instructions from your accommodation manager
- Caravaners should endeavour to secure their van.

IMPORTANT!

When disaster threatens, listen to your local radio station and follow all official warnings and advice. Check the batteries in your radio and carry spares.

Frequencies:

- ABC Tropical North 101.1FM
- ZINC 101.9FM
- HOTFM 100.3FM
- SEAFM 98.7FM
- 4MK AM 1026AM
- 4CRMFM 107.5FM
- MY 105FM 105.9FM
Cyclone preparation checklist

Before the cyclone season:

- Check with your local council to see if your home has been built to cyclone standards
- Check Insurance companies to insure against “Rising Sea water” - it may be possible
- Check that the walls, roof and eaves of your home are secure
- Trim treetops and branches well clear of your home
- Preferably fit shutters, or at least metal screens to all glass areas
- Clear your property of loose material that could blow about and possibly cause injury or damage
- In case of storm surge/tide warning, plan your nearest safe location on high ground and the safest route to it (Mackay does not have Certified Shelters)
- Have a Cyclone Emergency Kit on hand
- Check on neighbours, especially recent arrivals, to make sure they are prepared.

Information prepared by Emergency Management Queensland.
When a cyclone watch is issued

- Re-check your property for any loose material
- Fill vehicle’s fuel tanks
- Check Cyclone Emergency Kit and fill water containers
- Ensure household members know which is the strongest part of the house
- Tune to your local radio/TV for further information or warnings
- Check that neighbours are aware of the situation and are preparing.

Prepare an emergency kit

Every family should have a fully stocked Emergency Kit stored safely in their home. Record your next of kin telephone number on your mobile phone under “ICE” (In Case of Emergency). Check your kit every three months to stock up and rotate supplies to ensure provisions are not out of date and safe to use.
## Emergency Kit checklist:

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery-operated radio</td>
<td>(with spare batteries)</td>
</tr>
<tr>
<td>Torch</td>
<td>(with spare batteries)</td>
</tr>
<tr>
<td>Candles, lighter and waterproof matches</td>
<td></td>
</tr>
<tr>
<td>First Aid Kit</td>
<td></td>
</tr>
<tr>
<td>Combination pocket knife</td>
<td></td>
</tr>
<tr>
<td>Portable stove with fuel</td>
<td></td>
</tr>
<tr>
<td>Cooking utensils</td>
<td></td>
</tr>
<tr>
<td>Water in sealed containers</td>
<td>(30L per person)</td>
</tr>
<tr>
<td>Medications</td>
<td></td>
</tr>
<tr>
<td>Toiletry and sanitary supplies</td>
<td></td>
</tr>
<tr>
<td>Change of clothes and strong shoes</td>
<td></td>
</tr>
<tr>
<td>Canned food</td>
<td>- enough for 3 to 4 days (can opener)</td>
</tr>
<tr>
<td>Special needs for infants, the aged and people with disabilities</td>
<td></td>
</tr>
<tr>
<td>Pet food, water and other animal needs</td>
<td></td>
</tr>
<tr>
<td>Tent or tarpaulin and blankets</td>
<td></td>
</tr>
<tr>
<td>Money</td>
<td></td>
</tr>
<tr>
<td>Personal Documents</td>
<td>- insurance, certificates, photographs, prescription repeats etc.</td>
</tr>
<tr>
<td>Strong plastic bags</td>
<td></td>
</tr>
<tr>
<td>Emergency phone numbers</td>
<td></td>
</tr>
<tr>
<td>Insect repellent and sunscreen</td>
<td></td>
</tr>
</tbody>
</table>
Retain a line phone to reconnect if power is lost. Cordless phones require electricity to operate.

**Your First Aid Kit should have:**

<table>
<thead>
<tr>
<th>Item</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 x packet of plastic strips</td>
</tr>
<tr>
<td>1 x roll of non-allergic tape</td>
</tr>
<tr>
<td>2 x sterile eye pads</td>
</tr>
<tr>
<td>4 x triangular bandages</td>
</tr>
<tr>
<td>1 x conforming gauze bandage</td>
</tr>
<tr>
<td>1 x sterile combine dressing</td>
</tr>
<tr>
<td>1 x stainless steel scissors</td>
</tr>
<tr>
<td>2 x square gauze swabs</td>
</tr>
<tr>
<td>1 x bottle antiseptic cream</td>
</tr>
<tr>
<td>1 x bottle antiseptic solution</td>
</tr>
<tr>
<td>1 x wound closure steri-strip</td>
</tr>
<tr>
<td>15 x safety pins in a bag</td>
</tr>
<tr>
<td>5 x alcohol swabs</td>
</tr>
<tr>
<td>2 x pair of disposable gloves</td>
</tr>
</tbody>
</table>
Emergency kit

- First Aid Kit
- Important documents in sealed bags
- Torch
- Baby formula
- Sturdy gloves
- Portable radio
- Waterproof bags
- Non-perishable food
- Spare batteries

Special food and medication may be required for infant, elderly or disabled family members.
Flooding

The Mackay Local Government area is subject to extreme rainfall between the months of November and May. Due to the short, intense nature of events and the close proximity of the Pioneer River catchment, it places the city and surrounding communities in an extremely vulnerable position. At times, this may result in mass evacuations of the community.

If flooding is predicted:

• Listen to your radio
• Heed all warnings and advice
• Move as many household items as possible including cardboard boxes and newspaper items, to the highest possible point
• Pile furniture on beds and personal items on to the furniture
• Remove all drawers from built-ins
• Tie down loose items in your yard, to prevent them from floating away
• Ensure all chemicals that may react with water are within a water-proof container and are moved to a higher level
• Gas cylinders and gas bottles should be disconnected and tied down or moved to above flood height
• Close the mains water valve
• Refer to the **Evacuation Section (page 23)** of this booklet
• If driving, be sure of the depth of the waters before driving through it, refrain from driving if possible
• Place a can of water displacement spray in your vehicle for the engine
• Advise your children not to play around drains, watercourses or running water. Even shallow water can pose a danger to life.
If flooding occurs:

- Have your emergency evacuation kit on hand and listen to the radio for official advice
- Switch OFF electricity and gas if you leave home
- Don’t drink flood water
- Avoid entering flood waters on foot or in a vehicle. If it’s flooded forget it.

After the flood:

- If you have to evacuate don’t return home until advised, then use the route recommended
- Do not eat food, which has been in contact with flood water
- Boil all tap water until supplies have been declared safe
- Do not use gas or electrical appliances, which have been food-affected, until they have been checked for safety by qualified personnel
- Beware of snakes, crocodiles and spiders, which may move to drier areas in your house
• Avoid wading, even in shallow water, as it may be contaminated

• If you must enter flood water, wear solid shoes and check the depth with a stick

• Check with the Disaster Coordination Centre or police for safe routes before driving anywhere

• Do not go sightseeing.

IMPORTANT!

Be aware that existing river levees do not offer complete protection from riverine flooding.

If it’s flooded, forget it.

Do not drive or wade through flood waters. Just a small amount of floodwater can wash your vehicle away.

www.fire.qld.gov.au/swiftwater
Evacuation

Many threats that the Plan deals with may require partial or total relocation of the population.

Preparation:

- Consult the inundation maps in this booklet
- Find out what inundation area your residence is in
- Check with relatives and friends out of the inundation area to ensure prior arrangements are still OK
- Familiarise yourself with the route you should take
- Prepare an evacuation kit
- Think about treasured family memorabilia eg. photo albums and other items such as passports, licences, important documents, jewellery etc.

What are you going to do?

Secure these items prior to the cyclone season (eg. in a bank) or take these items with you if you evacuate? If so, in what?

- Make sure your vehicle’s fuel tank is full
- If you don’t have transport or are disabled, make arrangements NOW with relatives, friends or neighbours.
When told to evacuate:

- Switch off electricity, gas etc.
- Take your prepared emergency evacuation kit
- Dress appropriately - jeans, skivvies, etc, strong footwear and a raincoat
- Load your car quickly
- Lock up your house
- Listen to your radio at all times
- Do not ignore warnings or advice
- Household pets should be taken to your predetermined location. Don’t forget to take pet food and think about how you will control your pets.
- Remain calm
- Beware of fallen power lines
- Act quickly
- Drive to your pre-arranged location, and register with Safe and Well, or advise the Disaster Co-ordination Centre where you are (Ph: 4951 2466).

Disaster Co-ordination Centre - Ph: 4951 2466
Safe and well

The Australian Red Cross have established under the National Registration and Inquiry System (NRIS) a Safe and Well website http://emergency.redcross.org.au and national telephone number.

During an emergency, registering with the NRIS can help people check you are safe and well, providing great peace of mind to your loved ones. The NRIS service is launched during emergency situations to help people reconnect with family and friends. The website and phone number will be advertised during an event.

If you decide to evacuate prior to being asked:

- Register with Safe and Well
- or phone the Disaster Co-ordination Centre (Ph: 4951 2466), identify yourself and tell them where you are going.
- or inform your friends and relatives of your movements.
IMPORTANT!

Listen to your radio; heed all warnings and advice.

• Following evacuation, and after the cyclone has passed and the “all clear” given, if necessary Welfare Centres will be opened with provision for emergency food and clothing.

• If an evacuation is ordered, the evacuation zone colour will be broadcast over the radio.

• Are you prepared to lose electrical power for 4 - 6 days? Consider purchasing a generator to run essential appliances during disasters.

• Ensure that generators are only run in well ventilated areas.
What is a storm surge?
Along with high winds and flooding rains, cyclones produce storm surges, (a raised dome of water) stretching up to 100kms long, 50kms wide and typically 2 to 5 metres higher than the normal tide level.

All cyclones produce storm surges but not all are dangerous. If the surge occurs at the same time as a high tide then the area inundated can be quite extensive, particularly in low-lying areas.

What can you do?
Living in a low-lying area such as along the Mackay coastline comes with responsibilities. You can do a lot to help yourself and you must plan ahead for cyclones and possible storm surges.

- Throughout the cyclone, listen to your radio. It will give authorised advance warnings of possible levels of flooding by sea water if a storm surge is expected
- Be prepared to evacuate immediately if you are advised to do so by the authorities
• Know your evacuation route
• If you are prepared to evacuate to relatives, friends or another town which is not likely to be affected by the storm surge, then it would be very wise to go there without waiting for official orders to evacuate
• Check for road closures 1300 130 595 (RACQ) or 131940 (Transport and Main Roads)
• Emergency Services cease operation when winds exceed 100km/hr
• Find out NOW what you need to consider prior to evacuating your home—e.g. Essential medications, pets, transport, documents. This guide outlines such things.
Do you have to go?

Yes!

Once an evacuation order has been issued, Police and Emergency Services have the authority to remove you from the Evacuation Zone.
IMPORTANT!

If an evacuation is ordered, the colour will be broadcast over the radio.

- Check the inundation maps included in this booklet to see what ‘colour’ area your place of residence corresponds with.
- **NOTE:** Your location may be featured in more than one colour zone map. Example: if you are in the grey zone, then you are also in the orange, pink and brown zones.
- Please help friends and neighbours, particularly the elderly, deaf and blind by passing on the warnings and their meaning.
- You need "friends in high places" LOOK NOW!
Storm surge inundation maps

The following maps have been prepared, based on Australian Height Datum and approximate storm surge inundation limits, depending on the severity of the cyclone and the time it crosses the coast.

The colours are at 0.5 metre intervals above "Highest Astronomical Tide" (King Tide).

The Local Disaster Management Group recommends that you find alternative shelter from storm surge inundation by checking with relatives or friends on higher ground.

Storm surge maps are also available on council's website: www.mackay.qld.gov.au
The following maps are produced by Mackay Regional Council – GIS Section
While every care is taken to ensure the accuracy of this data, Mackay Regional Council gives no warranty in relation to the data (including accuracy, reliability, completeness or suitability) and accepts no liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect of consequential damage) and costs which you might incur as a result of the data being inaccurate or incomplete in any way and for any reason.
Storm Surge Inundation Maps

EVACUATION ZONES:

- Purple
- Grey
- Orange
- Pink
- Brown

White (above evacuation zone)

Evacuation Routes
Evacuation Zone: **PURPLE**

Shoal Point to North Mackay
Evacuation Zone: **GREY**

Shoal Point to North Mackay
Evacuation Zone: **ORANGE**

Shoal Point to North Mackay
Evacuation Zone: **PINK**

Shoal Point to North Mackay
STORM SURGE INUNDATION MAP

Evacuation Zone: BROWN
Shoal Point to North Mackay
STORM SURGE INUNDATION MAP

Evacuation Zone: **PURPLE**

Cremorne to Bakers Creek
Evacuation Zone: GREY
Cremorne to Bakers Creek
Evacuation Zone: **ORANGE**

Cremorne to Bakers Creek
Evacuation Zone: **PINK**

Cremorne to Bakers Creek
Evacuation Zone: BROWN
Cremorne to Bakers Creek
STORM SURGE INUNDATION MAPS
Midge Point

Evacuation Zone: PURPLE
Evacuation Zone: GREY
Evacuation Zone: ORANGE
Evacuation Zone: PINK
Evacuation Zone: BROWN
STORM SURGE INUNDATION MAPS
St Helens Beach
STORM SURGE INUNDATION MAPS

Seaforth

Evacuation Zone: BROWN
STORM SURGE INUNDATION MAPS

Haliday Bay and Ball Bay
Evacuation Zone: **PURPLE**

Evacuation Zone: **GREY**

Evacuation Zone: **ORANGE**

Evacuation Zone: **PINK**

**STORM SURGE INUNDATION MAPS**

Louisa Creek

Evacuation Zone: **BROWN**
STORM SURGE INUNDATION MAPS

Half Tide and Salonika Beaches

Evacuation Zone: BROWN
Evacuation Zone: GREY
Evacuation Zone: ORANGE
Evacuation Zone: PINK
STORM SURGE INUNDATION MAPS

Grasstree, Campwin and Sarina Beaches

Evacuation Zone: BROWN

Evacuation Zone: PURPLE

Evacuation Zone: GREY

Evacuation Zone: ORANGE

Evacuation Zone: PINK
STORM SURGE INUNDATION MAPS

Armstrong Beach

Evacuation Zone: PURPLE

Evacuation Zone: GREY

Evacuation Zone: ORANGE

Evacuation Zone: PINK

Evacuation Zone: BROWN
STORM SURGE INUNDATION MAP

DUNNROCK
Sandfly Creek
Evacuation Zone: **PURPLE**

**Dunnrock**

Evacuation Zone also includes Orange, Pink and Brown.

MCEWENS BEACH
Evacuation Zone: **PURPLE**

**McEwens Beach**

Evacuation Zone also includes Orange, Pink and Brown.
ACKNOWLEDGEMENT:

Some advice in this booklet is from Emergency Management Queensland Fact Sheets and the Bureau of Meteorology.

An Australian Government Initiative

Working Together to Manage Emergencies
This project funded through the Local Grants Scheme
For further information on emergency management and disaster preparation, visit the following websites:

Mackay Regional Council: www.mackay.qld.gov.au

Emergency Management Queensland: www.emergency.qld.gov.au

Emergency Management Australia: www.em.gov.au

Bureau of Meteorology: www.bom.gov.au

An Australian Government Initiative
Working Together to Manage Emergencies
Electrical safety

- Always remember that powerlines are live and potentially lethal
- Remember that fallen powerlines do not need to be sparking to indicate that they are live
- If you know that a powerline has fallen to the ground or been damaged, phone Ergon Energy immediately on the emergency service telephone number 13 16 70
- If you cannot get through to Ergon Energy notify the Police on 000
- Switch off your power at the switchboard if any wire is short-circuiting or if water enters your ceiling
- Stay well clear of the fallen lines and warn other people of the danger. Always assume that fallen powerlines are live
- Be aware of fallen powerlines in water as the water could be live and contact with it could cause death
- Do not use electrical appliances while barefoot or in wet conditions.

Ergon Energy Emergency Phone Number: 13 16 70
IMPORTANT!

Listen to your radio; heed all warnings and advice

- Take care when cleaning up. If you find a fallen powerline always assume it is “live”.

- Are you prepared to lose electrical power for 4 to 6 days? Consider purchasing a generator to run essential appliances during disasters.

- Ensure that generators are only run in well ventilated areas.
Cyclone safety

Cyclone safety - be prepared, spring clean.

Check to ensure that trees or branches are clear from overhead powerlines. Trees and branches that come down in a cyclone or even a storm pose a real hazard to powerlines and can cause widespread interruptions. Do not attempt to clear trees from powerlines yourself - Call Ergon Energy for advice.

While you are spring cleaning, you may want to remove any debris that has accumulated over the year. A harmless pile of rubbish can be transformed into flying missiles when a cyclone hits.

Unless it’s an emergency (e.g. trees on house or roof damage) the community is required to attend to and arrange private damage clean-up. SES (Volunteers) are only required to attend to emergency situations.
If you go away on holidays

If you are going on holidays in the cyclone season, it is a good idea to:

• Empty, and unplug the refrigerator and freezer and leave their doors open. This would avoid food spoilage problems if the power fails
• Switch off the hot water system at the main switchboard
• Unplug your electrical equipment to avoid damage caused by possible power surges.

If you live in rural areas and there is a chance your property could become isolated, paint your name on the roof. This will assist the emergency services in locating you.
Protect your pets

Remember, Public Welfare centres will not take pets. Think about moving your pets to friends or relatives in higher places.

Make sure you have:

- Sufficient non-perishable pet food for several days and feed/water bowls
- A leash and carry-cage, box or bag
- Toilet litter or old newspapers
- Essential medications and vet details
- Make sure your pet has current vaccinations, registration or other identification
- Prepare a room to house your pet, such as the bathroom or laundry

Never leave a cat with a dog in the same room, even if they get along.

IMPORTANT!

After a cyclone, inspect ceiling insulation to ensure that batts are still in place (not over downlights—as this can cause electrical fires).
Industrial or chemical spill accident

What to do when you come upon the scene of an accident/spill involving hazardous materials:

- Beware! An unplanned approach could result in being exposed to hazardous materials
- Stay upwind and on high ground
- Notify the Police and/or Fire Services
- Avoid contact with the material
- Stay well away.

What to do when a hazardous material accident or spill occurs within your area:

- Stay indoors
- Close doors and windows
- Listen to the radio for further advice
- Evacuate only when advised by Police or Fire Service
- Turn off all power.
Urban and rural fires

What to do in Urban and Rural Fires:
Fires should be treated similar to flooding, and may require evacuation.

Prepare, Act, Survive.
It is essential you have a plan in case you or your family are ever at risk.

“Prepare, Act, Survive” is designed to help you make the right decisions, depending on your home, environment and personal circumstances.

The decision to stay and protect your home, or to evacuate, is up to you in most cases. It is important that you assess your resources, preventative actions, capabilities and safety before making a decision.

For further information about fire safety, visit www.ruralfires.qld.gov.au or www.fire.qld.gov.au

If requested by the authorities to evacuate your residence, you should follow the evacuation procedure listed in this Action Guide.
REMEMBER!
Late evacuation is a deadly option

- Switch off electricity, gas, etc.
- Close doors and windows
- Lock up your house
- Follow the evacuation routes or as advised.

IMPORTANT!
Listen to your radio; heed all warnings and advice.

- Evacuate immediately when advised by Police or Fire Service
- Prepare, Act, Survive.
SES – State Emergency Service

FLOOD STORM EMERGENCY  Ph: 132 500

Call For:
- Storm Damage
- Rising Flood Water
- Fallen Trees on Buildings
- Damaged Roof

Help your community - volunteer today!
The Mackay Regional Unit has groups in Armstrong Beach, Calen, Finch Hatton, Koumala, Mackay, Midge Point, Mirani, Sarina and Sarina/Campwin Beach.

Phone  4957 6963 for more information
or visit:
www.emergency.qld.gov.au/SES
NOTES:
EMERGENCY ACTION GUIDE
FOR SURVIVING NATURAL DISASTERS

Based on information from the 2011-2012 Emergency Action Guide